

**POSITION TITLE: PLANT TECHNICIAN**

**POSITION SUMMARY:**

Operate and maintain regeneration facilities (PE, DI, bottled water) and plant to ensure an adequate supply of quality products are available for customers.

**MAJOR DUTIES AND RESPONSIBILITIES:**

**Ensure customer satisfaction and retention:**

- Perform complete regeneration of all equipment, including transferring and cleaning resin, filling resin tanks with regenerated resin, sterilizing and installing all manifolds and caps, and testing for acceptable results.
- Operate bottling facility according to established standards.
- Ensure all tanks have media completely up to recommended level.
- Identify and dump all tanks that are suspected of leaking or in need of repair.
- Distribute products and parts to walk-in customers.
- Communicate clearly and positively with customers, including legibly completed forms. Take appropriate and immediate action to resolve complaints.
- Seek opportunities for additional sales.
- Maintain and repair automatic water conditioning equipment brought to warehouse for repair.
- Maintain open and positive communication with other employees, departments and dealerships, and provide assistance where possible to support company-wide goals to exceed customers' expectations.
- Maintain a positive Culligan image.

**Actively support a positive team environment that is conducive to the efficient and effective "serving" of our customers; safeguard company assets.**

- Take precautions to avoid accidents and ensure the safety of everyone.
- Maintain and repair plant equipment.
- Ensure plant effluent meets all state and federal regulations.
- Keep loss of media to a minimum.
- Operate company vehicles, including forklift, safely and courteously at all times.
- Safeguard company equipment and products, keeping track of material delivered and returned.
- Know and follow company policies and procedures; identify need for and suggest change when appropriate.
- Accurately and legibly complete all required documentation.
- Assist/train other employees as requested.

Perform other related duties as assigned or requested

**POSITION REQUIREMENTS:**

- High school diploma or equivalent.
- Effective communication skills
- Ability to handle repetitive weight of 165 lbs.
- Valid driver's license and arrest-free driving record.
- Pass drug screening.
- Pass Department of Transportation physical when required.
- Complete assessment inventories